



STATE OF NEW YORK
OFFICE OF THE ATTORNEY GENERAL

ERIC T. SCHNEIDERMAN
ATTORNEY GENERAL

DIVISION OF ECONOMIC JUSTICE
INTERNET BUREAU

December 9, 2014

[REDACTED]

Re: *Our File Number:* [REDACTED]
Company: Tom Baker

Dear [REDACTED]:

Enclosed please find a copy of the response we received from Tom Baker regarding your complaint. Despite our efforts, the company's position does not appear to be reconcilable with yours as stated in your complaint.

In the case of individual complaints, our role is limited to that of mediator. Mediation is a voluntary procedure and we are not empowered to make judgments of fact. Therefore, we cannot force a settlement. Only a court may determine what rights you may have in this matter.

I regret that our efforts on your behalf have not led to a resolution of your complaint. However, I do want to thank you for having taken the time to alert us to the problems you experienced. In the event that this type of complaint develops into a pattern, your efforts may help us in aiding other consumers in your situation. We will keep a record of this complaint for future reference.

Sincerely yours,

Tawana [REDACTED]

Tawana [REDACTED]
Internet Bureau

Enclosure

Internet Fraud E-mail

From: Tom Baker <tom518b@gmail.com>
Sent: Tuesday, November 25, 2014 11:58 AM
To: Internet Fraud E-mail
Subject: AirTracks

Hi Tulane,

Thanks for your call yesterday. I wanted to follow up with you on the complaint you received regarding my Kickstarter project, AirTracks.

AirTracks was created as a camera accessory, and not having a means of manufacturing the product, it was put up on Kickstarter. After the project ended and was fully funded, a portion of the money went to creating the inflatable 'bottom-half' of the dolly, and the rest was sent to make the wheeled slider. The inflatable part came just a few weeks later, as scheduled, exactly as planned. I have all of those here with me.

The wheeled portion, on the other hand, is where this whole mess started. It was supposed to be made overseas, but the first company I tried making it with didn't do it correctly, the second manufactured very poor products, and the third also didn't make it correctly.

I tried three times, and each time was a complete failure. I actually ended up selling my car to try the third time, because I owed the Kickstarter backers their product, and to this day I still don't own a car because of it. I've made massive sacrifices trying to get this project off the ground, and I'm trying so hard to get the money to repay everyone.

Out of respect for all the backers, I haven't worked on any new business for the past two years, but instead I've been focusing solely on photography until I'm able to repay them. I'm trying my hardest to save the required \$30,000+ it will cost to get their money back, and I'm looking forward to the day I can send everyone a check for their contribution.

I hope that helps. Thanks again, have a nice day.

Sincerely,

Tom Baker